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## NEW MEMBER INITIAL

# C O N T A C T

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# 1

### **WELCOME EMAIL INCLUDE ALL LOGISTICAL INFORMATION**

Start the email with a short introduction that includes the leaders name, the group's stage of life, day, and time of gatherings and a simple "Welcome to the group!" Give a brief explanation of what to expect for the first meeting; this should include start time, meeting address, and what to bring. Lastly, ask them to respond!

# 2

### **FOLLOW UP TEXT SEND THIS TEXT MESSAGE**

Hey! I'm \_\_\_\_\_, your Heights Life Group leader! I just sent an email with Life Group details. Let me know you get it, thanks! I'll give you a call in the next few days to chat!

# 3

### **FOLLOW UP PHONE CALL CALL AND CALL AGAIN**

Even if there is a response to the text and/or email, pick up the phone and call—a personal touch of a phone call and kick of the relational connection. If you don't know them, make sure to leave a voicemail if they don't answer.

#### **NEXT STEPS FROM GROUP MEMBER RESPONSES:**

*If they are...*

*Committed to Group: Continue as planned.*

*Not Going to Join Group: Let the Life Groups Team know.*

*Not Responding at all: Let the Life Groups Team know.*